



December 20, 2021

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice. In advance of your upcoming cruise, we want to ensure you are aware of our latest health and safety protocols, as well as understand the travel requirements for the destinations you will soon be visiting.

Previously, we communicated that effective for voyages beginning January 17, 2022, we will only require our guests to test once at home. Due to the evolving health environment surrounding COVID-19, we have determined it will be best to continue the practice of administering COVID-19 antigen tests to all guests at embarkation.

At the time of check-in, all guests will receive a COVID-19 antigen test and will wait in the designated area until the results are received. To significantly speed up the COVID-19 testing process, we strongly encourage all guests to register with our testing provider prior to their cruise date. Registration information can be found within your online check-in which will become available at 21-days prior to sailing.

We still strongly encourage all guests to take a COVID-19 PCR test within 96-hours prior to their sail date as an added precaution. If a PCR test is not readily available, then we encourage guests to at a minimum take a COVID-19 antigen test, prior to travel. Please note that many countries are now requiring this, and requirements vary based on guest nationality, so we strongly urge you to check the official website of the country you are flying to or connecting through before traveling in order to comply with their requirements. For further information including where to locate a testing provider prior to your cruise, visit www.ncl.com/sail-safe.

As a reminder, as part of our Sail Safe Health and Safety program, all guests are required to be fully vaccinated at least two weeks prior to departure and must show proof of vaccination at the terminal in order to board the vessel. We encourage you to visit www.ncl.com/sail-safe for a list of vaccines accepted by NCL. As government regulations evolve, our health and safety protocols will evolve as needed to ensure compliance. This may mean different protocols from ship to ship based on local requirements.

In order to provide the highest level of health and safety during your voyage, as of December 18th, 2021 all Norwegian Cruise Line vessels have implemented a mandatory masking policy for guests onboard with the following exceptions:

- While indoors unless actively eating/drinking or seated at a table in a dining setting.
- While outdoors when physical distancing cannot be achieved.
- While in your stateroom.

In addition, local regulations must be adhered to while in port.

We encourage you to stay up to date with country specific travel requirements for your upcoming vacation by visiting www.ncl.com/travel-requirements-by-country. This website has been designed to provide vital information regarding local restrictions, travel requirements, and documents necessary for your upcoming cruise. Please note, this website will be updated regularly, and we encourage you to check back often.

Finally, guests must have all of the necessary documentation, such as proof of vaccination, negative COVID-19 test result and passport readily available to present to the check-in staff upon arrival. For further information on required travel documentation, click [here](#).

Failure to comply with the above requirements will unfortunately result in denial of embarkation. Guests who are denied embarkation or reboarding for failure to comply with Norwegian Cruise Line's COVID-19 Policies and Procedures shall not be entitled to a refund or compensation of any kind. For more details, please click [here](#).

For additional information on all you need to know to prepare for an amazing vacation ahead, click [here](#).

Thank you for your attention, and we look forward to welcoming you aboard!

Sincerely,

Katty Byrd
Vice President, Guest Services